Kno2fy™
Communication Portal

Kno2fy is healthcare's most connected, web-based, HIPAA-compliant communication portal that centralizes and manages all major forms of patient information sharing and communications in a single subscription.

Effective and efficient communication of patient information between providers, patients, health plans and others has never been more important. It has also never been more challenging. From the largest health to a single provider office to a social services organization, Kno2 delivers powerful communication solutions to all care settings – at any level of technology adoption – making it easy to connect and communicate across healthcare.

You shouldn't have to worry about all they ways information can be shared electronically. We take on that heavy lift so you have the right information at the right time in the right format to enable more informed and personalized care.
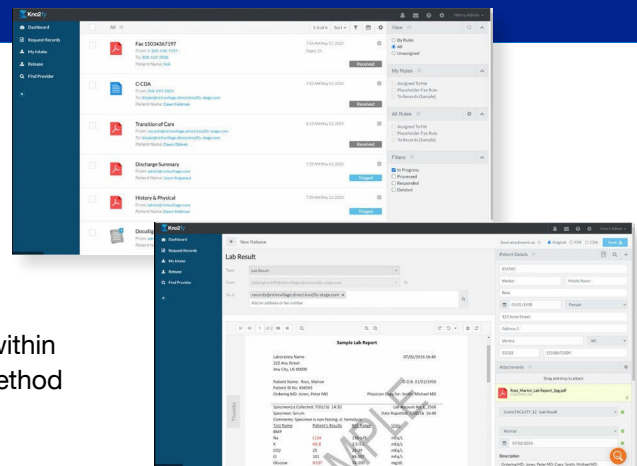
CENTRALIZE ALL COMMUNICATIONS

An easier way to
Send, Receive, Find
patient information

Access and share patient information with virtually any provider, patient or organization nationally, regionally or within your local area no matter what EHR, clinical system or method of communication they prefer.

Quickly transition disparate workflows, such as stand-alone fax machines and third-party portals, into centralized and streamlined communications customized to your organization, improving staff efficiency and patient care.

Eliminate manual and disjointed clinical workflows that cost you and your staff time and money

Kno2fy is the only solution in healthcare that places the power back in your hands to manage and centralize all your communication workflows inside your organization while connecting to external parties based upon their preferences.

It's a win, win.

Connectivity everywhere

Gain access to national networks and interoperability frameworks

- Cloud faxing
- Direct secure messaging
- Carequality
- Health information exchanges
- Referral networks including Careport & NaviHealth
- EHRs
- eSigning tools

Enabling all workflows

Centralize and streamline your most common and challenging exchange workflows

- Referrals & transitions of care
- Prior authorizations
- Event notifications
- Record requests
- Patient & provider eSigning
- Care plan/order automation
- Fax reconciliation
- ACO/payer communications
- ...and much more!

Close the loop on communications

Nearly all patient information exchange in healthcare involves bi-directional communication between two or more parties. With Kno2fy, these conversations can be tracked and reconciled throughout their lifecycle to streamline management and reconciliation of these critical workflows. Common examples of these include:
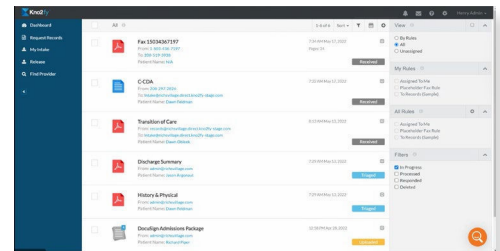
- Referral acceptance and follow up
- Consult requests
- Order or care plan signing
- Patient consent and patient engagements

Handle received records with ease

Quickly view and handle received records from any network, in any format, through one streamlined process. Use Kno2fy's QC tools for:
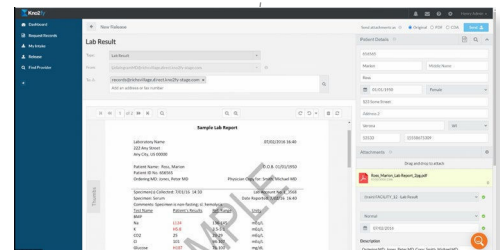
- File breaking into unique patient and/or documents
- Document/page deletion & rotation
- Comprehensive viewer to support viewing the majority of file types including PDF's, TIFFs, WORD, RTF, TXT, HL7 V2, C-CDAs and more
- Efficient patient and document type tagging
- Multiple options for exports including integration with EHR, forward as Direct message, download to directory and download to file

Simplify record sending

Send patient records from any source, in virtually any format. Whether existing in your EHR, a separate clinical system, in paper format or perhaps a digital photo, Kno2fy allows you to seamlessly capture, upload and send any information into a single patient message.

We will convert the files to the necessary format required by recipient to make it simple and effortless for your staff.
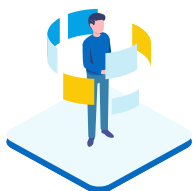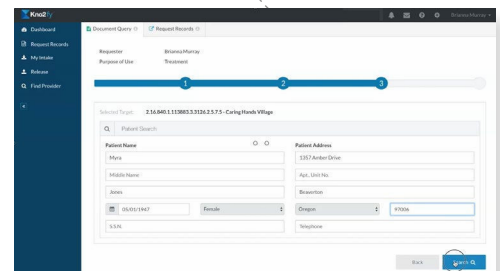
Access patient records on demand

Requesting patient records is one of the most labor-intensive, time ridden workflows in healthcare. Often riddled with fax and paper processes, patient record requests are often not fulfilled for hours, days or weeks, sacrificing patient care and healthcare operations.

We can ensure timely, coordinated care by providing instant access to vital patient information like:

- Current medications
- Known allergies
- Prior conditions
- Clinical notes

Search for and obtain patient records from surrounding participating hospitals, health systems, clinics and physician offices without having to pick up the phone or fill out or fax a records request.

Provider directories

Locate addresses and endpoints for provider and healthcare organizations across the nation through Kno2fy's online provider directories.

Auditing & reporting

Use the Dashboard to verify message status and gain insights on productivity and message volume from our User Activity and On Demand Usage reports.

Wait! There's more...

Customize to fit your organization

Every organization and care setting has unique needs and differing internal workflows and systems. Customize your Kno2fy account to fit your needs, including fax number and Direct address import or new assignment, referral automation, routing rules, file conversion options, print/download security settings and so much more!
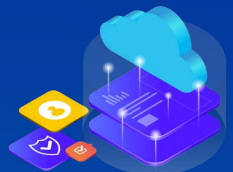
Plug n play EHR integration

Easily connect and facilitate seamless exchange and communication between your EHR and the rest of the healthcare ecosystem – whether you're using a Kno2 Connected EHR or leveraging standards-based connectivity like Direct Secure Messaging or FHIR – we've got you covered!

Connect your office

Drive efficiency and streamline workflows in your office with any Kno2 Connected solution. Through your Kno2fy account, quickly connect internal solutions such as DocuSign, Xerox or Konica Minolta devices and others to your EHR.

Enterprise features

For our large customers, Kno2 offers enterprise features to help you get up and running quickly like single sign on, bulk uploads, Enterprise APIs, private label, volume-based file handling tools and centralized shared service functions such as referral intake.

Kno2®

Become Kno2 Connected today!
Contact us to request a demo.

kno2.com | info@kno2.com | 888.390.6394

Leading the future of healthcare communication™

The Kno2® network enables the secure, effortless and maximized exchange of patient information across patients, providers, payers and IT vendors.

We are empowering healthcare to finally realize the true potential of interoperability by unleashing connectivity everywhere through a simple to use Communication API and robust tools for any business. With industry disrupting economics and our passion to include the underserved, Kno2 is democratizing healthcare communications and defining the new connected future of healthcare.

With a single connection to Kno2, anyone can quickly gain access to a powerful network of connected networks, EHRs, organizations, technologies and interoperability frameworks that gives the freedom to easily communicate with all.