Kno2®

CONNECTIVITY OVERVIEW

Referral Networks & 360X

Referrals for specialized care are arguably the most critical workflow in healthcare, and one of the most complicated. Referral coordination requires quality communication between providers and the patient, data sharing, and consistent follow-up. Referrals are still taking place primarily through fax and proprietary referral platforms that lack data-sharing capabilities.

Kno2 has completely streamlined referrals by connecting to leading transition of care platforms and leveraging the 360 Exchange (360X) protocol.

Key Features

Connect to Navi-Health and CarePort

Connectivity to these referral networks is made simple, allowing accepted transitions of care data and documentation to easily flow back into your referral intake or EHR platform, creating a unified way to receive all referrals despite their origination.

Leverage the 360X Protocol

Taking advantage of well-known and supported standards, including Direct Secure Messaging and HL7® V2 messages, Kno2 has incorporated the 360X protocol in a simple and easy way that is unified with other referral workflows.

Automate the Entire Referral Workflow

Automate the entire workflow for a referral, including the initiation, acceptance (or decline), scheduling, rendering of care and data, and document sharing between providers and patients.

Clinical Documents and Data

Share clinical documents and data between providers and their systems throughout the entire workflow – from initiation through to completion of the referral.

Receive Referrals Directly into Your EHR or Referral Platform

Providers and technology partners can enable the 360X workflow directly into referral platforms or EHRs (or into the Kno2fy™ portal), avoiding extensive faxing and third-party portals.

Enhance with Additional Clinical Data

Access discrete clinical data on demand from the referring source, including medications, discharge instructions, most recent labs and more.

Centralized Referrals

Centralize all your referrals into a single solution, no matter how they originate, improving efficiency and patient care while reducing costs.

Connection Commitment

Kno2 is committed to continuing connectivity to healthcare's most preferred methods for referrals and TOC management.

Accessing Kno2

NaviHealth and CarePort intake and 360X are quickly accessible through Kno2's Communication API or through our online web portal called Kno2fy. Gain streamlined access to all of healthcare's major networks and interoperability frameworks through one easy connection. To view all our connected networks and interoperability frameworks, visit: **kno2.com/connectivity**.

Kno2 Communication API

Kno2 has a robust healthcare communication API that enable you to integrate quickly and securely for sending, receiving, and finding patient information directly into your product. With a single connection to the Kno2 network, you can rapidly turbocharge your product with the ability to communicate across the healthcare ecosystem.

Kno2's Communication API is based upon the core principles of SEND, RECEIVE and FIND for sharing all patient information, structured or unstructured, across any network made available through Kno2. Quickly implement our API and begin sharing patient information across the healthcare ecosystem.

Conversations
With Kno2 Conversations, maximize communication by enabling and enhancing bi-directional, closed-loop exchange of patient information between two or more parties across all forms of connectivity.

Directory
Access and search national provider and organization directories through Kno2.

Capabilities
Connect once for immediate integration and communication with any Kno2 Connected EHR.

Kno2fy Communication Portal

Register and within 24 hours, gain access to the Kno2 network and the entire healthcare ecosystem through our online communications portal, Kno2fy, built upon our Communication API. Quickly transition disparate workflows, such as stand-alone fax machines and third-party portals, into centralized and streamlined communications customized to your organization, improving staff efficiency and patient care.

Centralized Connectivity
Connect to one or more networks through Kno2fy and be able to SEND, RECEIVE and FIND patient information, structured or unstructured, across the healthcare ecosystem all through one experience.

Conversations
Maximize communications with external parties by utilizing Kno2 Conversations that close the loop on healthcare's most common bi-directional workflows.

Directory
Locate addresses and endpoints for provider and organizations across the nation through Kno2fy's online directories.

Document Viewing & Handling
Kno2fy provides basic and advanced document QC and viewing tools, for efficiently handling structured and unstructured patient information.

For further details on our Communication API, please visit: **kno2.com/api**

For further details on Kno2fy, please visit: **kno2.com/kno2fy**

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The Kno2 network enables the secure, effortless, and maximized exchange of patient information across patients, providers, payers and IT vendors.