



Leading the *future* of
healthcare communication™

CONNECTIVITY OVERVIEW

Flexible Direct Secure Messaging

Direct Secure Messaging (Direct) is known as a method for sending and receiving referrals and transitions of care. But when implemented correctly, it can be so much more. It provides a trusted, secure and widely deployed mechanism for the exchange of health information that's as easy as email or fax.

Any workflow. Any payload.

With Kno2, Direct Secure Messaging can support **any** electronic exchange workflow, including referrals and transitions of care, fax replacement, and transport of structured payloads containing important patient information such as C-CDA's, HL7® V2 messages or FHIR® JSON resources. Kno2 leverages Direct to eliminate expensive fax infrastructure and point-to-point interfaces, simplifying providers' abilities to share data with providers across the street or across the country.



Standard Features

Online Identity Verification

Online support for IAL2 identity verification required for communication via Direct Secure Message.

Custom Domain

Upon request, customize your domain and replace kno2fy.com.

Unlimited Direct Addresses

Assign unlimited addresses for your organization or providers.

National Provider Directory

Access to the DirectTrust™ National Provider Directory via APIs, file download or through our online portal called Kno2fy™.

Security & HIPAA Compliance

Kno2 is SOC2 Type 2 certified and delivers an end-to-end HIPAA compliant solution through encryption at REST and in transit, access controls, transmission security and audits all within Microsoft Azure's data centers.

Key Features

Content Agnostic

Whether handling an unstructured PDF, viewing a C-CDA file, processing an HL7 message or managing a patient alert, Kno2 supports the sending, receiving, viewing, and processing of all file types, structured or unstructured, attached to a Direct Secure Message.

Ensured Delivery

Kno2 ensures deliverability of Direct Secure Messages to receiving parties attached to an accredited HISP through our support of content conversion, message structures, file attachment sizing and appropriate requirements of patient identification that may vary by EHR or third-party portal.

Advanced Workflows

Kno2 maximizes Direct by enabling advanced workflows with external systems and organizations including the support of 360X Closed Loop Referral process, Unsolicited Patient Event Notifications and provider/patient eSigning workflows.

Fax to Direct

Convert received faxes to a Direct message and forward into your EHR or other clinical application, allowing you to streamline and centralize key workflows for your team, such as referrals.

Direct Enable Your Office

Direct enable all your clinical software, office applications, third party applications such as DocuSign®, and your Kno2 Connected™ multi-function printer/device.

Accessing Kno2

Direct Secure Messaging is quickly accessible through Kno2's robust Communication API or through our online web portal called Kno2fy™. Gain streamlined access to all of healthcare's major networks and interoperability frameworks, including Direct Secure Messaging, through one easy connection. To view all the communication capabilities of the Kno2 network, visit: kno2.com/connectivity.



Kno2 Communication API

Kno2 has a robust healthcare communication API that enable you to integrate quickly and securely for sending, receiving, and finding patient information directly into your product. With a single connection to the Kno2 network, you can rapidly turbocharge your product with the ability to communicate across the healthcare ecosystem.

Kno2's Communication API is based upon the core principles of SEND, RECEIVE and FIND for sharing all patient information, structured or unstructured, across any network made available through Kno2. Quickly implement our API and begin sharing patient information across the healthcare ecosystem.

Conversations

With Kno2 Conversations, maximize communication by enabling and enhancing bi-directional, closed-loop exchange of patient information between two or more parties across all forms of connectivity.

Directory

Access and search national provider and organization directories through Kno2.

Capabilities

Connect once for immediate integration and communication with any Kno2 Connected EHR.



Kno2fy Communication Portal

Register and within 24 hours, gain access to the Kno2 network and the entire healthcare ecosystem through our online communications portal, Kno2fy, built upon our Communication API. Quickly transition disparate workflows, such as stand-alone fax machines and third-party portals, into centralized and streamlined communications customized to your organization, improving staff efficiency and patient care.

Centralized Connectivity

Connect to one or more networks through Kno2fy and be able to SEND, RECEIVE and FIND patient information, structured or unstructured, across the healthcare ecosystem all through one experience.

Conversations

Maximize communications with external parties by utilizing Kno2 Conversations that close the loop on healthcare's most common bi-directional workflows.

Directory

Locate addresses and endpoints for provider and organizations across the nation through Kno2fy's online directories.

Document Viewing & Handling

Kno2fy provides basic and advanced document QC and viewing tools, for efficiently handling structured and unstructured patient information.

For further details on our Communication API, please visit: kno2.com/api

For further details on Kno2fy, please visit: kno2.com/kno2fy



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The Kno2 network enables the secure, effortless, and maximized exchange of patient information across patients, providers, payers and IT vendors.