**Kno2®**

CONNECTIVITY OVERVIEW

# Interoperable Cloud Faxing

Seems like an oxymoron, doesn't it? However, faxing remains the most dominant form of health information exchange in the U.S. and pretending it doesn't exist won't get us to any closer to nationwide data sharing.

### More than just fax
Through Kno2, cloud faxing is enhanced and elevated, allowing you to easily incorporate fax back into your interoperability workflows, EHRs, and other clinical systems to streamline and centralize all your healthcare communications. With Kno2, providers can achieve nationwide data sharing now, even with fax, as they work to modernize their systems over time.

## Key Features

### Fax on FHIR®
By infusing interoperability standards, such as C-CDA, FHIR and Direct Secure Messaging into fax, it is elevated and easily incorporated into established workflows in your EHR and other clinical applications.

### Track the Fax
When sending faxes for completion and/or signature to an external organization or patient, easily reconcile the returned fax through Kno2's Track the Fax barcoding workflows and reconciliation reporting.

### Kno2.iQ™ Fax Analytics
Through Kno2's fax analytics, called Kno2.iQ, our customers gain better insight into fax activity including total fax volumes, fax processing times, fax failures and comparison reporting to alternative interoperability options, allowing customers to transition from fax to advanced forms of exchange.

### Redundant Fax Networks
Kno2 connects to the world's largest fax providers, allowing our customers to have the advantage of reliability, redundancy, and up time across multiple fax vendors in a single connection.

### Plug 'n Play EHR integration
With Kno2's proven integration model, we quickly connect to the APIs of any EHR, allowing end users to quickly assign and upload documents to the correct area of the patient record (new referral/intake, patient, visit/encounter, order) with provider notification for review in the EHR.

## Standard Features

### Security & HIPAA-Compliance
Kno2 is SOC2 Type 2 certified and delivers an end-to-end HIPAA-compliant solution through encryption at REST and in transit, access controls, transmission security and audits all within Microsoft Azure's data centers.

### High Availability
Through Kno2's connections to multiple, world-class fax providers, you gain access to redundant fax options through a single connection.

### Business Associate Agreement
Business Associate Agreements (BAAs) available upon request.

### Document Management
Basic and advanced document QC tools including document/page breaking, page rotation, and document/page deletion.

### Maintain Your Fax Numbers
Port your existing fax numbers or acquire new numbers from one or more fax providers available over the Kno2 network.

### Connect Your Office
Connect all your clinical software, office applications and tools through Kno2 Connected™ technologies, including Kno2 Desktop and print driver as well as Kno2 Connected multi-function printers/devices.

# Accessing Kno2

Cloud fax is quickly accessible through Kno2's robust Communication API or through our online web portal called Kno2fy™. Gain streamlined access to all of healthcare's major networks and interoperability frameworks, including cloud faxing, through one easy connection. To view all the communication capabilities of the Kno2 network, visit: **kno2.com/connectivity**.

## Kno2 Communication API

Kno2 has a robust healthcare communication API that enable you to integrate quickly and securely for sending, receiving, and finding patient information directly into your product. With a single connection to the Kno2 network, you can rapidly turbocharge your product with the ability to communicate across the healthcare ecosystem.

Kno2's Communication API is based upon the core principles of SEND, RECEIVE and FIND for sharing all patient information, structured or unstructured, across any network made available through Kno2. Quickly implement our API and begin sharing patient information across the healthcare ecosystem.

### Conversations
With Kno2 Conversations, maximize communication by enabling and enhancing bi-directional, closed-loop exchange of patient information between two or more parties across all forms of connectivity.

### Directory
Access and search national provider and organization directories through Kno2.

### Capabilities
Connect once for immediate integration and communication with any Kno2 Connected EHR.

## Kno2fy Communication Portal

Register and within 24 hours, gain access to the Kno2 network and the entire healthcare ecosystem through our online communications portal, Kno2fy, built upon our Communication API. Quickly transition disparate workflows, such as stand-alone fax machines and third-party portals, into centralized and streamlined communications customized to your organization, improving staff efficiency and patient care.

### Centralized Connectivity
Connect to one or more networks through Kno2fy and be able to SEND, RECEIVE and FIND patient information, structured or unstructured, across the healthcare ecosystem all through one experience.

### Conversations
Maximize communications with external parties by utilizing Kno2 Conversations that close the loop on healthcare's most common bi-directional workflows.

### Directory
Locate addresses and endpoints for provider and organizations across the nation through Kno2fy's online directories.

### Document Viewing & Handling
Kno2fy provides basic and advanced document QC and viewing tools, for efficiently handling structured and unstructured patient information.

For further details on our Communication API, please visit: **kno2.com/api**

For further details on Kno2fy, please visit: **kno2.com/kno2fy**

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The Kno2 network enables the secure, effortless, and maximized exchange of patient information across patients, providers, payers and IT vendors.