



CONNECTIVITY OVERVIEW

Simplified Carequality Access

Desiring to participate in the nation's leading information networks like [Carequality](#) or the CommonWell Health Alliance®, but don't have the expertise or resources to implement the extensive and expensive frameworks and policies?

Through Kno2's simple to use Communication API or our online portal called Kno2fy™, you can quickly and affordably gain access to critical patient information and complete patient records on demand from providers live on Carequality, including those connected through athenahealth, CommonWell Health Alliance, eClinicalWorks, eHealth Exchange, Epic and others.



carequality

Key Features

Query/Respond

Avoid the integration of difficult and expensive SOAP based implementations to directly access Carequality members and their patient records. Through Kno2's Communication API you can begin to query and respond in days, instead of months.

Online Portal Record Request

Through Kno2's online portal, called Kno2fy, you can query for patient's records using our record request forms enabling access to participating members across the country. Whether you are a paper-based provider or seeking to avoid development in your own clinical application or EHR, Kno2fy provides easy access to the Carequality Directory and search capabilities to find critical patient information or complete records on demand.

Directed or Broadcast Queries

Whether you know where your patient's records are located or not, Kno2 enables directed or broadcast queries allowing you to search by a specific endpoint or a broader search by a zip code, city, state or other geographic region to find all the records associated with your patient.

Full HIPAA Purpose of Use Support

Kno2 supports the implementation of all HIPAA purposes of use, including Treatment, Payment and Operations (TPO), enabling both query and response by our partners and end users*.

Exception Support – EMS and Paper-based Providers

Kno2 provides support and easy to implement query tools for organization exceptions recognized by Carequality, including Emergency Medical Services (EMS) and providers that do not have an EHR, including Specialty Pharma organizations/teams.

Content Agnostic

Kno2 supports all content for query and respond through Carequality, including structured C-CDAs and unstructured patient files maintained in PDFs or other image formats.

* Although Kno2 supports TPO, third-party responders may not and thus not respond to any query types outside of Treatment.

Accessing Kno2

Providers live on Carequality, including those connected through CommonWell, are quickly accessible through Kno2's robust Communication API or through our online Kno2fy portal. Gain streamlined access to all of healthcare's major networks and interoperability frameworks, including Carequality, through one easy connection. To view all the communication capabilities of the Kno2 network, visit: kno2.com/connectivity.



Kno2 Communication API

Kno2 has a robust healthcare communication API that enable you to integrate quickly and securely for sending, receiving, and finding patient information directly into your product. With a single connection to the Kno2 network, you can rapidly turbocharge your product with the ability to communicate across the healthcare ecosystem.

Kno2's Communication API is based upon the core principles of SEND, RECEIVE and FIND for sharing all patient information, structured or unstructured, across any network made available through Kno2. Quickly implement our API and begin sharing patient information across the healthcare ecosystem.

Conversations

With Kno2 Conversations, maximize communication by enabling and enhancing bi-directional, closed-loop exchange of patient information between two or more parties across all forms of connectivity.

Directory

Access and search national provider and organization directories through Kno2.

Capabilities

Connect once for immediate integration and communication with any Kno2 Connected EHR.



Kno2fy Communication Portal

Register and within 24 hours, gain access to the Kno2 network and the entire healthcare ecosystem through our online communications portal, Kno2fy, built upon our Communication API. Quickly transition disparate workflows, such as stand-alone fax machines and third-party portals, into centralized and streamlined communications customized to your organization, improving staff efficiency and patient care.

Centralized Connectivity

Connect to one or more networks through Kno2fy and be able to SEND, RECEIVE and FIND patient information, structured or unstructured, across the healthcare ecosystem all through one experience.

Conversations

Maximize communications with external parties by utilizing Kno2 Conversations that close the loop on healthcare's most common bi-directional workflows.

Directory

Locate addresses and endpoints for provider and organizations across the nation through Kno2fy's online directories.

Document Viewing & Handling

Kno2fy provides basic and advanced document QC and viewing tools, for efficiently handling structured and unstructured patient information.

For further details on our Communication API, please visit: kno2.com/api

For further details on Kno2fy, please visit: kno2.com/kno2fy



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The Kno2 network enables the secure, effortless, and maximized exchange of patient information across patients, providers, payers and IT vendors.