

Event Notifications via the Direct Standard™

Fact Sheet

Care teams should be informed when a mutual patient experiences an event, like a hospital admission, discharge, or transfer (ADT). In response to the CMS requirement that hospitals electronically send ADT notifications by May 1, 2021¹, a Consensus Body formed to identify a solution using Direct Secure Messaging² for both senders and receivers of these notifications. Nearly 40 organizations and individuals representing the care continuum collaborated on an Implementation Guide for [Event Notifications via the Direct Standard™](#).


Benefits of Event Notifications via Direct

In addition to the [advantages of Direct Secure Messaging](#), Event Notifications via Direct offers the additional benefits of:

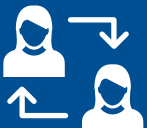
- Shortest path to compliance to the CMS ADT Conditions of Participation requirement at scale, because it leverages existing and widely adopted Direct Secure Messaging and related network and Directory infrastructure
- Creates near real-time visibility to status changes of patient's care
- Improves communication between providers, regardless of location, about shared patients for a stronger continuum of care
- Empowers care teams to make informed decisions and positively impact patient care, like promptly following up with a patient after an event
- Includes Context to enable message routing to the appropriate person on the care team

Context Enhances Direct Secure Messaging for Notifications and Beyond


The addition of Context allows care teams to immediately know what a Direct Secure Message is and who it's about. This strategically selected information, including message type and patient demographic data, brings power to Direct Secure Messages by allowing care teams to properly match patients, prioritize, and enable more efficient and informed workflows.



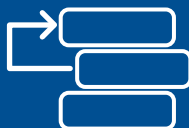
Instantly Informs
Know what/who a Direct Secure Message message is about




Aids Patient Matching
Link a message to the proper patient



Human Readable
Understand context of technology sophistication



Prioritizes Critical Alerts
Determine what messages need to be addressed first



Empowers Efficiency
Route messages manually or through automation to proper care team members

To learn more about Event Notifications via Direct, visit kno2.com

¹ CMS [Interoperability and Patient Access Rule](#) Admit/Discharge/Transfer electronic event notification Conditions of Participation

² Information about the DS2020_05 Implementation Guide for Encounter and Event Notifications via Direct Secure Messaging Consensus Body can be found at bit.ly/ENviaDirect

