



On Demand Record Retrieval Service

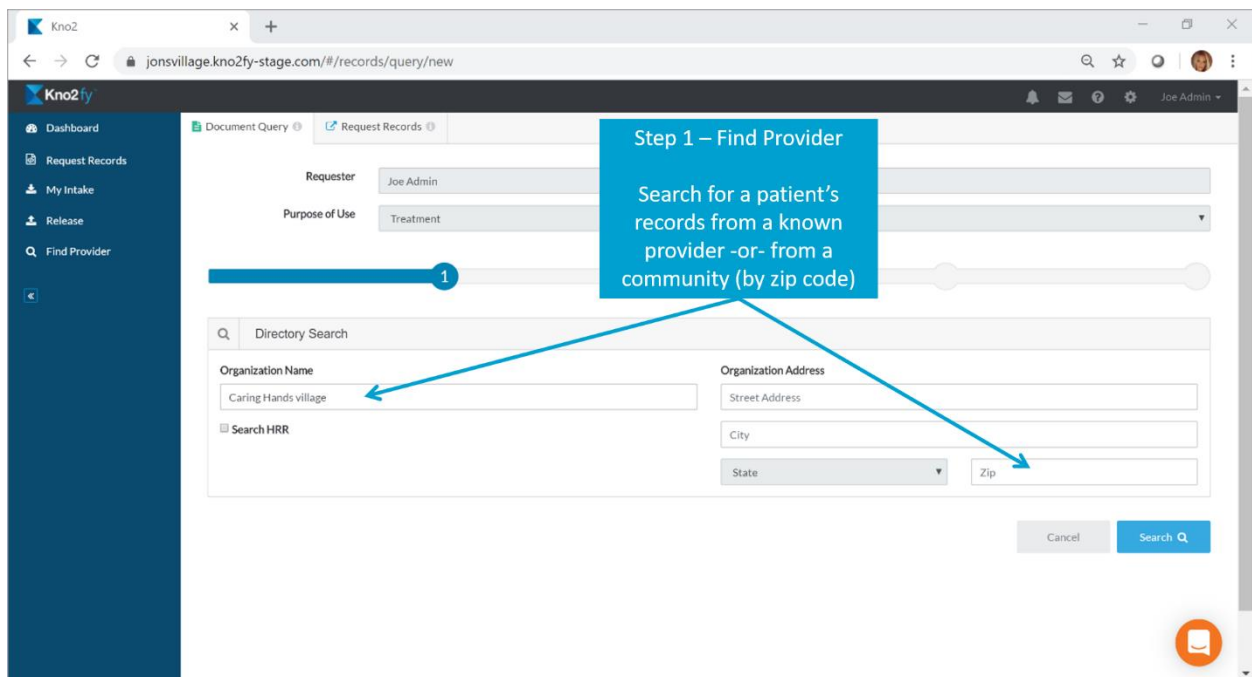
Overview

Kno2's on-demand record retrieval service allows you to search for and obtain patient records from surrounding hospitals, health systems, clinics and physician offices through a web browser without having to pick up the phone or fill out or fax a records request.

Process

Once your Kno2 account is activated and configured, follow this simple 4-step process for on-demand record retrieval.

Step 1: Find Provider



Step 2: Search Patient

Step 2 – Search Patient

Enter patient's demographics for querying external provider EHR

Requester: Joe Admin
Purpose of Use: Treatment

Selected Target: 2.16.840.1.113883.3.3126.2.4.7.5 - Caring Hands Village

Q Patient Search

Patient Name: Isabella Jones
Middle Name:
Jones:
Date of Birth: 05/01/1947
Gender: Female

Patient Address: 1357 Amber Drive
Apt., Unit No.:
Beaverton, Oregon 97006
Telephone:
S.S.N.:
Back Search

Step 3: Retrieve Documents

Step 4: View

Step 3 – Retrieve Document(s)

Pull back documents from successful query of EHR

Requester: Joe Admin
Purpose of Use: Treatment

Search Results: 1 Patient

Patient: Isabella Jones

Step 4 - View

View comprehensive patient summary with logical sections such as allergies, medications, problems, etc.

Get Well Clinic: Health Summary - Isabella Jones

Isabella Jones
May 1, 1947
Isabella is a married White female whose religion is Christian (non-Catholic, non-specific) and speaks English.
1357 Amber Drive
Beaverton, OR 97006
(816) 276-6909
Get Well Clinic

Chief Complaint (empty)

Problems

- Pneumonia (age at onset 65): Status - Active
Health status: Moribund
- Asthma (age at onset 60): Status - Active
Health status: Severely Ill

Allergies
Medications
Immunizations
Procedures
Care Plan

Documents: No [Pull back icon]

Back

Benefits

The benefits of on demand record retrieval are many, including the most important:

- Access to critical clinical information for patient safety and care continuity
- Greatly reduce administrative burden for the requester – simple and easy to use interface over the fax machine or phone request
- Completely remove administrative burden for the receiver of the request – all automated from their EHR
- Incorporate the data back into the patient chart
- Impact billing/revenue cycle
- Remove germ ridden paper documents from the office environment