



## **Electronic Exchange of POLST and Advance Directive Forms Between Hospitals and Post-Acute Care Providers Made Easier with Care Directives and Kno2 Partnership**

*Ability to send and receive documentation electronically ensures information is up-to-date and available so fragile or terminal patients' wishes are followed after all care transitions*

**BOISE, Idaho and MURRIETA, Calif. – January 10, 2018 – [Kno2](#)**<sup>®</sup>, the company that provides Kno2: Interoperability as a Service™ (IaaS) to everyone in healthcare, and Care Directives, an organization that makes Advance Directives and Physician-Ordered Life Sustaining Treatment (POLST) documentation available through the cloud with their Advance Directive Information Exchange (ADiE) application, today announced a partnership agreement.

Care Directives is now incorporating Kno2's industry-leading interoperability service into its cloud-based ADiE solution to enable post-acute care providers and hospitals to send and receive Advance Care Planning (ACP) documents such as Advance Directives and POLST forms via Direct messaging and document query within their normal workflows. Kno2's interoperability service will ensure that the right information reaches the right provider at the right time while eliminating the need to go into a separate application to check if such documentation exists. As a result, providers at the point of care will be able to make faster, more informed decisions regarding the appropriate level of care to deliver in accordance with the wishes of fragile or terminal patients.

"Our mission is to make it easier for providers to quickly share Advance Directives and POLST forms between care settings, and partnering with Kno2 helps us make that process even faster," said Care Directives Founder and CEO, Susie Flores. "Their technology is already available natively in many electronic health records, and between those integrations and their stand-alone technology, Kno2 is the dominant player in interoperability, especially in the post-acute care market. As we looked around the market, it became obvious that they are the best choice for any form of electronic document exchange."

### **Ensuring timeliness**

Care Directives' ADiE application stores Advance Directives and POLST forms as electronic documents in its database, eliminating the need to fax the documentation on one side and enter it into the EHR on the other. By partnering with Kno2, hospitals and post-acute providers alike can either share documents via Direct messaging or query Care Directives on demand to obtain the latest form. This process makes the information available to the right providers at the right time and ensures that the patient's most current orders are being followed.

Post-acute care providers can now easily send the latest electronic Advance Directive or POLST forms to the receiving hospital before the patient's arrival, where it will be incorporated into the EHR automatically, making the information available immediately to clinicians. Should changes be made to the POLST form after the patient is admitted to the hospital, upon discharge the hospital's Direct messaging will push that information back to Care Directives and the provider currently caring for the patient.



“At the end of the day, this isn’t just about making it easy to exchange documents electronically. It’s about ensuring that our loved ones receive the appropriate care during a medical emergency,” said Jon Elwell, Kno2’s CEO. “Care Directives has done a tremendous service by moving Advance Directives and POLST forms onto an electronic platform. We are proud to be the engine that makes it easier for that information to be shared with providers when they need it most and across the entire care continuum.”

### **About Care Directives**

Care Directives is bridging the gap between medical providers and care settings. Advance Directive Information Exchange (ADiE) is a cloud-based application that integrates into day-to-day workflows for all care settings. The POLST form, filled out at a skilled nursing facility or other post-acute care setting, can now be accessed immediately by emergency room or ICU teams. That same patient’s directives can be accessed by a treating hospice agency, and it follows the patient to his/her dialysis center. For more information, go to [www.caredirectives.org](http://www.caredirectives.org).

### **About Kno2**

Kno2® is leading healthcare’s path to interoperability across every patient care setting. Kno2: Interoperability as a Service™ (IaaS) turns on connectivity to millions of healthcare providers and the capability to send, receive, find and use patient information with everyone. Kno2’s IaaS enables access to providers via cloud faxing, Direct secure messaging, patient information query (Carequality, CommonWell) and patient care networks (referrals, ACOs, HIEs) guided by connectivity assessments and analytics. To discover your path to interoperability, please visit [www.kno2.com](http://www.kno2.com).

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