

# OpenText Announces Fax2Mail for Healthcare to Eliminate Paper and Digitize Clinical Workflows

New Solution Transforms Healthcare Industry with Modern Patient Information Exchange

**Waterloo, ON** – 2016-10-5 – OpenText™ (NASDAQ: OTEX, TSX: OTC), a global leader in Enterprise Information Management (EIM), today announced OpenText™ Fax2Mail for Healthcare, a cloud-based fax solution that enables the digital transformation of the healthcare industry. OpenText Fax2Mail for Healthcare is the only full-featured cloud fax solution built specifically to simplify healthcare workflows and improve patient care.

The healthcare industry faces unique challenges with inefficient paper-based document processes. OpenText Fax2Mail for Healthcare overcomes these barriers by centralizing and standardizing all forms of document exchange, from paper based to electronic, into a single cloud-based solution designed to integrate with existing clinical workflows and Electronic Medical Records (EMRs). OpenText Fax2Mail for Healthcare is a single solution that addresses clinical workflows and streamlines them, eliminating paper-based and manual patient information exchange to digitize and simplify the document trail and expedite access to patient information.

“OpenText has transformed cloud fax by combining electronic faxing and healthcare workflows in a single, interoperable patient document exchange solution,” said Muhi Majzoub, EVP of Engineering for OpenText. “OpenText Fax2Mail for Healthcare offers healthcare providers an integrated platform to deliver patient information, streamlining patient care while optimizing clinical workflows. The new solution brings the healthcare industry one step closer to a digital transformation that will fully enable medical staff with electronic solutions.”

OpenText Fax2Mail for Healthcare:

- **Reduces** the burden of paper-based and manual healthcare workflows and enables digital transformation in the healthcare industry
- **Combines** all forms of information exchange and manages healthcare workflows in a single location with built-in integration to external systems, such as EMRs
- **Enables** fully electronic, interoperable, digital patient information exchange to connect with other healthcare providers using any form of common exchange such as fax, Direct messages and scanned documents
- **Eliminates** fax machines and fax-related onsite infrastructure, software fees, telecom charges and capital costs

With OpenText Fax2Mail for Healthcare, exchanging patient documentation with different healthcare providers in a community is offered in multiple methods, based on the

technical and EMR solutions in place with each provider. Through an easy-to-use portal, powered by Kno2™, all standard forms of document exchange, including cloud faxing, Direct messaging, and electronic document queries are available. Additionally, the solution provides access to national healthcare provider directories, giving healthcare organizations the ability to search for a provider by location, name or organization, and identify if they have other means of connecting, such as Direct or an address within the Kno2 system.

OpenText Fax2Mail for Healthcare is an interoperable patient document exchange solution for administrators and clinicians that delivers the right patient information to the right provider at the right time, streamlining patient care while optimizing clinical workflows. OpenText Fax2Mail for Healthcare is part of the OpenText EIM portfolio, designed to enable organizations to discover and manage information to spur growth and innovation and decrease time to competitive advantage. The platform consists of comprehensive and integrated product solutions including Content Suite, Process Suite, Experience Suite, Analytics Suite and Business Network.

### **Availability**

OpenText Fax2Mail for Healthcare is available immediately in the U.S. market.

### **About OpenText**

OpenText enables the digital world, creating a better way for organizations to work with information, on premises or in the cloud. For more information about OpenText (NASDAQ: OTEX, TSX: OTC) visit [opentext.com](http://opentext.com).

### **Connect with us:**

[OpenText CEO Mark Barrenechea's blog](#)

[Twitter](#) | [LinkedIn](#) | [Facebook](#)

Certain statements in this press release may contain words considered forward-looking statements or information under applicable securities laws. These statements are based on OpenText's current expectations, estimates, forecasts and projections about the operating environment, economies and markets in which the company operates. These statements are subject to important assumptions, risks and uncertainties that are difficult to predict, and the actual outcome may be materially different. OpenText's assumptions, although considered reasonable by the company at the date of this press release, may prove to be inaccurate and consequently its actual results could differ materially from the expectations set out herein. For additional information with respect to risks and other factors which could occur, see OpenText's Annual Report on Form 10-K, Quarterly Reports on Form 10-Q and other securities filings with the SEC and other securities regulators. Unless otherwise required by applicable securities laws, OpenText disclaims any intention or obligations to update or revise any forward-looking statements, whether as a result of new information, future events or otherwise.

Copyright ©2016 Open Text. OpenText is a trademark or registered trademark of Open Text. The list of trademarks is not exhaustive of other trademarks. Registered trademarks, product names, company names, brands and service names mentioned herein are property of Open Text. All rights reserved. For more information, visit: <http://www.opentext.com/who-we-are/copyright-information> .

**Further information:**

Tim Brook

OpenText

+44 118 984 8022

[publicrelations@opentext.com](mailto:publicrelations@opentext.com)

Dave Ladetto

Weber Shandwick

1 617-520-7042

[dladetto@webershandwick.com](mailto:dladetto@webershandwick.com)