



## Costs and Limitations Statement

Date: February 8, 2016

Organization Name: Inofile, LLC

Product Name: Kno2 (Kno2fy)

Product Version: Version 4

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Prepared for: Drummond Group

This attestation document can be found on our website: <https://kno2.com/resources>

One of Kno2's key components is Direct messaging capabilities. This functionality allows users to send and receive Direct-based messages to/from other users of certified health IT systems. Direct messages may include clinical data, notes, and other information, subject to the limitations noted.

Our Direct offerings support related Meaningful Use and ONC requirements for sending and receiving transitions of care summary documents, in conjunction with our HISP, Surescripts. We also support a range of other messaging options.

**Additional Costs:** Kno2 is certified to the 170.314 (h)(1) ("Direct with CCDA) and the 170.314 (g)(4) ("Quality Management System"). No additional fees (one time or monthly) are required or related to the implementation or use of Kno2 for an EH, EP, CAH. In addition, no additional software purchases are necessary to achieve these measures mentioned above outside of Kno2. By use and implementation of the Kno2 portal offering, a user will fully have the ability to attest to the measures listed above.

An end user will need to be active on a monthly subscription plan provided through Kno2 and as listed at [www.kno2.com](http://www.kno2.com). The subscription commitment is month to month. In addition, Kno2 may be provided or resold through a third party such as an EMR vendor or other clinical software/hardware provider. The third party may incorporate fees specific to their offering or modify the resell price of Kno2.

**Contractual Limitations:** Kno2 utilizes the Surescripts HISP. Pursuant to Surescripts' security policy, the Direct messaging capability is restricted and users will be unable to exchange messages with users of third-party HISPs with whom Surescripts does not have a trust agreement. Please note: Surescripts and Kno2 are members of Direct Trust, and therefore have the capability to exchange with any other members pursuant to those interoperability standards.

**Technical Limitations:** Users of Kno2 do not have any technical limitations, and storage of Direct messages is currently not limited.

Kno2 will notify Drummond Group of any additional future changes to price transparency language for the above certified product and is in understanding and agreement that the ONC HIT Certification Program Final Rule statement gives Drummond Group, as an ONC-ACB, the sole responsibility for ensuring compliance and determining appropriate consequences if EHR technology developers fail to disclose accurate price transparency information. Kno2 also agrees to provide Drummond Group copies of or be given access to any and all websites, marketing materials, communication statements, and other assertions made by your organization regarding the ONC certification status of the above mentioned product in a reasonable being accurately disclosed.

Regards,



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